31 December 2015

**Dear Buffalo Motel Guest**

First and foremost, my best wishes to you and your family for a healthy, prosperous and happy new year for 2016.

As a past visitor to Buffalo Motel and Country Retreat, you may be interested in some of the improvements we have made in 2015 to improve the comfort level of our rooms.

Here are some of the highlights we would like to share with you.

* Installation of 100% pure wool carpets and low energy ceiling fans in all rooms
* Renovation of all ensuite bathrooms
* Launch of the King Deluxe Room which has been a great hit with our guests
* Creation of an outdoors garden breakfast corner for an al fresco dining experience
* A light meals menu available between [4-6 pm](x-apple-data-detectors://embedded-result/716) if you need timely replenishment
* And last but not least, the launch of our mobile enabled website [www.buffalomotelretreat.com.au](http://www.buffalomotelretreat.com.au/)

which will make it easier for you to book directly with us. Please note to check our Special Promotions page on the website from time to time.

We are very encouraged by the positive feedback we have received from our guests on Trip Advisor and [Booking.com](http://booking.com/) during 2015. We were awarded Certificates of Excellence by these two rating agencies, which recognized the high ratings we have achieved on cleanliness (8.9) and staff customer service efforts (8.8) amongst other criteria.

Thank you very much for your feedback if you are one of those guests who submitted a review on Buffalo Motel and Country Retreat during 2015. I hope the improvements listed above will keep those positive feedbacks continuing through 2016.

We would love for you to book a return stay with us in the not too distant future As an added incentive to make a booking sooner rather than later, I am pleased to offer **complimentary hot breakfast for all bookings during the whole month of February 2016.**

**Terms and Conditions**

1. Minimum 2 nights booking required.
2. Not available for family room bookings where there are more than 2 guests per room.

If desired, a breakfast charge of $15 per additional person in family rooms will apply.

3. Bookings must be made direct with the motel by telephone on [+61357562242](tel:+61357562242) or

directly online from the motel's website

4. The usual cancellation notification policy applies to this offer

I hope you find this update on the motel useful. Please feel free to call us regarding the above offer. Please note that we would be delighted to quote you for any group Dinner, Bed and Breakfast bookings in 2016 personalized to your requirements. We can also assist in arranging charter return coaches from any pick up location for groups of 20 guests or more for an all-inclusive price per person per night if desired.

Thank you for your time. We really appreciate your business in the past and hope you will choose to stay with us again soon.

**Yours Sincerely**

**Irene Wong**